

# Signature 2

Unique investment  
solutions

Helping people build  
better futures



## About us

Established in 1939, Irish Life is one of Ireland's leading life and pension companies. Since July 2013 Irish Life has been part of the Great-West Lifeco group of companies, one of the world's leading life assurance organisations.







Irish Life is committed to delivering innovative products backed by the highest standards of customer service and, as part of Great-West Lifeco, has access to experience and expertise on a global scale, allowing the company to continuously enhance its leading range of products and services.

Information correct as of August 2022. For the latest information, please see [www.irishlife.ie](http://www.irishlife.ie).

## Product snapshot

This booklet will give you details of the benefits available on the Signature 2 plan. It is designed as a guide that allows us to explain the product to you in short and simple terms. There will be more specific details and rules in your Terms and Conditions booklet which you should read carefully.

### Signature 2

 <b>Aim</b>	To help you and your Financial Adviser/ Financial Broker to build an investment portfolio that meets your long-term needs.
 <b>Risk</b>	The risk level depends on the option, or mix of options, you choose.
 <b>Capital Protection</b>	No.
 <b>Funds Available</b>	Your Signature 2 plan offers you a wide range of funds to choose from. Please see your separate Fund Guide booklet for a full list of funds available.
 <b>Time period</b>	You can invest for as long as you like - we recommend 5 years or more.
 <b>Jargon-free</b>	Yes.

### Committed to Plain English

There is no financial jargon in this booklet and everything you need to know is written in an upfront and honest way.



# How to find your way around

Introduction	2
Signature 2	6
Fund Information	9
Charges and Technical Information	13
Your Customer Information Notice (CIN)	17

All information including the terms and conditions of your plan will be provided in English.

The information and figures quoted in this booklet are correct as at August 2022 but may change.





# Introduction \ 1



# INTRODUCTION

## Our service to you...

### Putting you first

At Irish Life we are committed to providing excellent customer service to you at all times, from the moment you apply right throughout the life of your plan. When you ring us, you will get straight through to our customer service team, based in Ireland, who'll be on hand to listen to your queries and help you when you are looking for answers. Below is just a sample of the services we offer.

### Keeping it simple - clear communication

Because financial products can be complicated and difficult to understand, we are committed to using clear and straightforward language on all our communications to you. As a result, we work with the Plain English Campaign to make sure all our customer communications meet the highest standards of clarity, openness and honesty.

### Keeping you up to date

We are committed to keeping you informed about your plan. Because of this, every year we will send you a statement to keep you up to date.

## Online Services

**We have a range of online services available for you.**

You can check the details of your plan online by visiting our website [www.irishlife.ie](http://www.irishlife.ie) and logging into My Online Services. You can sign up with your email address and you will get a code by text message to add your plan to your account. If you are having any issues, you can contact our Customer Service Team on 01 704 1010.

Our online services help you keep up to date with your plan. Depending on your plan type you can:

- > request updates to your address or direct debit details;
- > submit a withdrawal claim;
- > make a card payment;
- > check on a new proposal;
- > view the current value of your plan;
- > change your choice of fund;
- > view your annual benefit statements; and
- > use our information service – view weekly investment market updates, fund information and fund prices.

You can also phone our automated Customer Information Line on 01 704 1111 to get a current value and access our weekly market update.

## What happens after I apply?

When we receive your application form, we will send you your Irish Life Welcome Pack which includes:

- > a plan schedule which sets out the specific details of your Signature 2 plan;
- > a detailed Customer Information Notice;
- > a terms and conditions booklet, which sets out the legal terms and conditions for your Signature 2 plan;
- > a Fund Guide booklet that sets out details of all funds available on your plan; and
- > a copy of this booklet.

## Can I change my mind?

We want to make sure that you are happy with your decision to invest in Signature 2. As a result, you will have 30 days from the day that we send you your investment documents to change your mind and cancel the investment. If you decide to cancel at that stage, we will give you back the amount invested in Signature 2 less any reduction in the value of your investment that may have happened while the investment was in place.

## Documentation required

We'll need some documents from you before you can take out this plan. Whether or not you already have a plan with Irish Life, you'll need:

### Photo Identification

We can accept one original of any of the following documents:

- > Your current national passport or
- > Your current valid Irish, UK or European drivers licence (with photo)

or

- > Your EU National Identity Card (EU country).

Also, all of the above need to be in your own name.

### 2. Proof of address

You can use one of the following:

- > A utility bill (dated within the last six months)
- > An original bank/building society statement (issued in the last six months)
- > Your Determination of Tax Credits for the current year
- > Your original household/health or motor insurance documents (less than 12 months old)

Make sure the name and address on your proof of address matches the details of your new plan.

### 3. Your PPS (Personal Public Service) number

Any one of the following will do:

- > P60
- > P45
- > P21 Balancing statement
- > Payslip (where employer is identified by name or tax number)
- > Drug payment scheme card
- > PAYE Notice of Tax Credits
- > Child Benefit Award Letter/Book

## How to contact us...



If you want to talk to us, just phone our Customer Service Team on 01 704 10 10. They can answer questions about your plan.

### Our lines are open:

8am to 8pm Monday to Thursday

10am to 6pm Friday

9am to 1pm Saturday

In the interest of customer service, we will record and monitor calls.

### You can also contact us in the following ways.

**Email:** customerservice@irishlife.ie

**Fax:** 01 704 1900

**Write to:** Customer Service Team,  
Irish Life Assurance plc  
Irish Life Centre  
Lower Abbey Street  
Dublin 1

**Website:** [www.irishlife.ie](http://www.irishlife.ie)

## Any problems?

If you experience any problems, please call your Financial Adviser or Financial Broker or contact our customer service team. We monitor our complaint process to make sure it is of the highest standard. We hope you never have to complain. However, if for any reason you do, we want to hear from you. If, having contacted the customer service team, you feel we have not dealt fairly with your query, you can contact:

### The Financial Services and Pensions Ombudsman

Lincoln House  
Lincoln Place  
Dublin 2

**Phone:** +353 1 567 7000

**Email:** [info@fspo.ie](mailto:info@fspo.ie)

**Fax:** 01 662 0890

**Website:** [www.fspo.ie](http://www.fspo.ie)

## Solvency and Financial Condition Report

Irish Life's current Solvency and Financial Condition Report is available on our website at [www.irishlife.ie](http://www.irishlife.ie).



Signature 2 | 2



# SIGNATURE 2

Signature gives you access to a unique range of funds:

- |                                                        |                                                                         |                                                               |                                                                            |
|--------------------------------------------------------|-------------------------------------------------------------------------|---------------------------------------------------------------|----------------------------------------------------------------------------|
| 1.<br>offering a wide<br>range of investment<br>assets | 2.<br>from a number of<br>different geographical<br>or industry sectors | 3.<br>managed by a<br>selection of investment<br>managers and | 4.<br>using a mix of different<br>fund management<br>styles and approaches |
|--------------------------------------------------------|-------------------------------------------------------------------------|---------------------------------------------------------------|----------------------------------------------------------------------------|

Signature 2 gives you and your Financial Adviser or Financial Broker a range of the highest quality investment tools to build the portfolio to suit your long-term needs. We recommend you consider investing in Signature 2 for five years, or more.

Working with your adviser, you can choose from funds that give you access to a full range of assets. For example, you can choose from funds invested in shares and property which, in the past, have given the highest potential return over the long term, but with the highest levels of ups and downs. Or, you can make sure your investments

are well-balanced by including a mixture of fixed-interest bonds or commodities (such as oil and gas).

With Signature 2, we've brought together a number of fund managers for you to choose from. You can choose to invest in funds run by Irish Life Investment Managers, Fidelity, Setanta and Amundi. Or you can choose to invest in our 'indexed' managed funds which aim to track the performance of particular stock markets. Working with your adviser, you can choose funds from the manager, or mix of managers, that best suit your needs.

**Warning: The value of your investment may go down as well as up.**

**Warning: If you invest in this product you may lose some or all of the money you invest.**

**Warning: This product may be affected by changes in currency exchange rates.**

**Warning: Past performance is not a reliable guide to future performance.**



Signature 2 is a lump sum unit linked life insurance plan. Your lump sum minus, the 1% government levy, is used to buy units in your chosen funds.

The value of your plan is then linked to the value of the units in these funds. Before deciding to invest in Signature 2 you should read the separate Fund Guide booklet which aims to help make your investment decision easier by explaining the funds by their level of risk and giving you full information on each fund. The Key Information Documents for this product are available to view at any time on [www.irishlife.ie/investments/key-information-documents](http://www.irishlife.ie/investments/key-information-documents).

## Is this plan suitable for me?

Below we have set out some important points to help you decide if this plan is suitable for you. If you are in any doubt, you should contact your Financial Adviser or Financial Broker.

### Suitability snapshot



#### This plan might suit you if you:

- ✓ want to invest for at least five years;
- ✓ have at least €20,000 to invest;
- ✓ are prepared to risk getting back less than your original investment;
- ✓ want to invest in a product with a wide range of fund options; and
- ✓ are prepared for the value of your investment to change over time.



#### This plan might not suit you if you:

- ✗ want to invest for less than five years;
- ✗ have less than €20,000 to invest;
- ✗ are looking for a product where your initial investment is protected;
- ✗ want to invest in funds with little risk of movement in value; and
- ✗ are not prepared to risk some of the value of your investment.



Fund Information

| 3

# FUND INFORMATION

Signature 2 gives you a wide range of high quality investment options for you to choose from.

## Choosing what suits you mainly depends on



the amount of risk you are willing to take; and



the amount of control you want on your mix of investments.

The funds that give you the opportunity for highest growth tend to also have the potential for higher ups and downs along the way. If you invest in these higher-risk funds, you should realise that, in wanting the potential for a higher return, you could lose some of the value of your investment.

For more cautious investors we offer a choice of lower-risk funds. These funds could suit you if you don't want to take on too much risk with your investment but the potential for large gains is lower than if you choose a higher-risk investment.

Think about how you feel about the risks associated with investing. Everyone's situation is different, and everyone handles risk differently.

With the help of your Financial Adviser or Financial Broker, you can decide how much risk is right for you. Once you start Signature 2, you can switch to higher or lower-risk options free of charge. You should speak with your Financial Adviser or Financial Broker if you are thinking about switching funds at any stage.

**Warning: This product may be affected by changes in currency exchange rates.**

**Warning: The value of your investment may go down as well as up.**

**Warning: If you invest in this product you may lose some or all of the money you invest.**



For full details on the fund options available through Signature 2 please see your separate Fund Guide.

We have designed Signature 2 to meet your changing needs. For example you can change the amount you invest or cash in some of your investment from time to time. And, you can change your fund mix as often as you like – free of charge.

## Changing your fund choices

You can spread your investment over as many as 10 funds to start with. You can then decide to switch in and out of any number of funds. These switches are free and there is no limit on the number of switches you can ask for.

Signature 2 funds have different levels of charges and potential risk and return. To make sure you have all of the information you need, you should talk with your Financial Adviser or Financial Broker before you ask us to switch any of your investment.

## Taking a regular withdrawal

You can ask us to automatically cash in part of your investment every month, three months, six months or year. There is no early cash-in charge for taking a regular withdrawal. The amount you receive will be based on your choice of funds. You will find a full list of funds in your separate Fund Guide.

We can pay you this withdrawal in two ways.

- > As a percentage of your fund. For most funds this is between 4% and 8% of the fund before tax. You will need to tell us what percentage of the fund you want to cash in.
- > Or, you can decide on a specific amount – please tell us the ‘after tax’ amount you want to get.

## Regular withdrawals from property funds

There is a maximum allowable withdrawal of 4% of your fund value before tax on any investments in property funds.

For more information on the property funds please see the section, ‘Important Information’ in your separate Fund Guide. We can pay you this withdrawal by cheque or directly into your bank account. If you want monthly payments, we must pay them into your bank account. Any withdrawal amount we pay you will be taxed based on the profit made by that particular amount. The tax rate is currently 41% (August 2022). We take this tax on your behalf and then pay you the amount after tax. You should discuss with your Financial Adviser or Financial Broker the withdrawal amount you need.

You must remember that if your investment grows on average at a lower rate than the level of the regular withdrawal you are taking, the value of your investment will fall over time and you would get back less than you originally invested.

**Warning: The income you get from this investment may go down as well as up.**



## Withdrawing some of your investment

You can usually cash in any of your investment at any stage. However, you must cash in at least €350 after tax and the value of your investment after you cash in any of your investment must be at least €5,000. Please see section 4 'Charges and technical information' for full details of the charges that apply when you cash-in or leave your Signature 2 plan.

In certain circumstances we may need to delay switches, withdrawals or transfers out of a fund. The circumstances in which we may delay a switch, withdrawal or transfer can include the following.

- > If a large number of customers want to take money out of the same fund at the same time.
- > If there are practical problems buying or selling the assets in which the fund is invested.
- For an externally managed fund, if the external manager places a restriction on the fund.

For more information on this and other important information on your investment please see the section, 'Important Information' in your separate Fund Guide.

## Top-ups

As well as making your initial investment, you can top up your Signature 2 bond at any time, as long as the amount you invest is at least €1,000.

We will invest your extra payment in the same way as your original lump sum is invested at that time.



# Charges and Technical Information

4

# CHARGES AND TECHNICAL INFORMATION

## Minimum Investment

The smallest amount you can start Signature 2 with is €20,000. Once your Signature 2 is started, you can add extra investments from €1,000.

## What are the charges?

To cover the cost of setting up and maintaining your Signature 2 Bond, we take the following charges.

### 1. Entry Charge

There is an entry charge of 3% on amounts invested less than €250,000 after the government levy. For amounts equal to or greater than €250,000 the entry charge is 2.5%

### 2. Yearly fund charge

The fund charge each year will depend on the fund, or mix of funds, that you choose to invest in. We take this charge as a percentage of your fund value at a given time. It can be different for each fund you are investing in. We take the charge from the fund each month and this is reflected in the price for each fund. You will find a full list of the charges of each fund available through Signature 2, in your separate Fund Guide.

### 3. Yearly plan charge

This charge, if it applies, will be shown on your plan schedule. We take it as a percentage of your fund value and it could be up to 0.5% a year. We cancel units every month to pay this charge. If it appears on your schedule, it applies as well as the yearly fund charge.

### 4. Charges if you cash in Signature 2

#### Early cash-in charges

We have designed Signature 2 for an investment term of five years or more. However, if you decide to cash in any money in the first four years of your plan, you may have to pay an early cash-in charge on the value of your fund.

Any additional lump sums added to your plan are treated as a new investment and the early cash-in charge may also apply. Please talk to your Financial Adviser or Financial Broker to confirm if the early cash-in charge applies to your investment.

The early cash-in charge, if it applies, will be shown in the schedule you receive for each lump sum investment that you make.

### Example

The following table shows an example of an early cash-in charge which might apply to your single contribution:

Year 1	3%
Year 2	2%
Year 3	2%
Year 4	1%

The early cash-in charges do not apply to the automatic regular withdrawals referred to on page 8.

If an early cash-in charge applies on your plan then your entry charges will be different than described above. In this scenario, your entry charge will be a maximum of 0.5%.

### What tax do I pay?

You will pay tax on the profit your investment makes. The tax rate is currently 41% (August 2022). If the plan is owned by a company the tax rate that applies may be different. We pay this tax from your fund on your behalf and take the amount from anything we pay you when the following take place.

- > When you cash in all or part your plan;
- > When you die, if the plan is owned by two people, when the last surviving owner dies;
- > When you transfer ownership of your plan to someone else.  
There are some exceptions to this however; you must inform us if you transfer ownership of the investment to someone else; or

- > Every 8th anniversary from the start of your plan. Where tax is deducted from your fund on each 8th anniversary, this tax can be offset against any tax that is payable on a subsequent encashment.

You may have to pay tax on funds that invest in property outside of Ireland. For more information please see the section, 'Important information' in your separate Fund Guide, which you should read carefully before deciding to invest in Signature 2.

### Death benefit

If you die, we will pay 100.1% of the fund value of your Signature 2, less any tax that may be due. The amount we pay could be more or less than the original amount you invested. Your representatives may have to pay inheritance tax on the amount we pay when you die. For joint investors if one investor dies, the investment will automatically transfer to the other investor.

### Counterparty risk

It is important to note that the value of investments with any fund manager may be affected if any of the institutions money is placed with becomes insolvent or suffer any other financial difficulties. The value of your units will reflect the value of the assets recovered from that manager. We will not use any of our assets to make up any shortfall.

## Incentive fees

Some fund managers may take an incentive fee if they achieve positive investment returns on the funds they manage.

Depending on the particular fund, circumstances in which they may take an incentive fee include the following:

- > If the investment returns go over a certain level in any calendar quarter.
- > If the investment returns go over a certain level each year.
- > If the investment returns achieved in a particular year are greater than the previous highest investment return.
- > If the returns achieved by these funds go over the performance of a benchmark fund.

If the fund manager takes an incentive fee, this will be reflected in the unit price of the fund.

For details of the exact nature of the incentive fee applying to a particular fund, please see [www.irishlife.ie](http://www.irishlife.ie).

## European Communities (Distance Marketing of Consumer Financial Services) Regulations 2004

If a financial service or product is provided on a 'distance basis' (in other words, with no face-to-face contact), we have to give you certain information. We have included this information under various headings in this booklet and the terms and conditions. All information (including the terms and conditions of your plan) will be in English..



Where taxes or levies are imposed by the government, these will be collected by Irish Life and passed directly to the Revenue Commissioners. The current levy on life insurance premiums is 1% (August 2022).

Your separate Fund Guide gives you more information about property, currency and tax (among other important issues). Please read your separate Fund Guide carefully before deciding to take out a Signature 2 plan. Please read the Terms and Conditions Booklet for full details of the charges that will apply to your investment. We will send you a Customer Information Notice specific to your investment with your welcome pack which will show the impact of charges on your chosen investment amount.





# Customer information notice

5

# CUSTOMER INFORMATION NOTICE

Plain English Campaign's Crystal Mark does not apply to this customer information notice.

## Contents

### Introduction

#### **A. Information about the policy**

1. Make sure the policy meets your needs
2. What happens if you want to cash in the policy early or stop paying premiums?
3. What are the projected benefits under the policy?
4. What intermediary/sales remuneration is payable?
5. Are returns guaranteed and can the premium be reviewed?
6. Can the policy be cancelled or amended by the insurer?
7. Information on taxation issues
8. Additional information in relation to your policy
  - What are the benefits and options under this plan?
  - What is the term of the contract?
  - Are there any circumstances under which the plan may be ended?
  - Is there an opportunity to change your mind?
  - Law applicable to your plan
  - What to do if you are not happy or have any questions?

#### **B. Information on service fee**

#### **C. Information about the insurer/insurance intermediary/sales employee**

#### **D. Information to be supplied to the policyholder during the term of the insurance contract**

## Introduction

This notice is designed to highlight some important details about the plan and, along with the Signature 2 booklet, is meant to be a guide to help you understand your investment. Full details on the specific benefits, charges, remunerations and options that apply to you will be contained in your plan schedule, Terms and Conditions and personalised customer information notice which you will receive as part of your welcome pack. It is important that you read these carefully when you receive them as certain exclusions and conditions may apply to the benefits and options you have selected.

## Any questions?

If you have any questions on the information included in this customer information notice you should contact your sales adviser or your insurer Irish Life, who will deal with your enquiry at our Customer Services Team, Irish Life Centre, Lower Abbey Street, Dublin 1.

## A. Information about the policy

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### 1. Make sure the policy meets your needs

Signature 2 Bond is a lump-sum investment plan which aims to meet your medium to long term investment needs. We recommend that you consider this plan as an investment for at least five years. Unless you are fully satisfied as to the nature of this commitment having regard to your needs, resources and circumstances, you should not enter into this commitment.

Your sales adviser must indicate whether paragraph a) or paragraph b) below applies.

- a) This investment replaces in whole or in part an existing investment with Irish Life, or with another insurer, which has been or is to be cancelled or reduced. Your sales adviser will advise you as to the financial consequences of such replacement and of possible financial loss as a result. You will be asked at the beginning of your application form to confirm this in writing. Please ensure that you have completed this section of the form and that you are satisfied with the explanations provided by your sales adviser before you complete the rest of the application form.
- b) This investment does not replace in whole or in part an existing investment with Irish Life or with any other insurer which has been or is to be cancelled or reduced.

### 2. What happen if you want to cash in the policy early or stop paying premiums?

You can cash in your plan at any time subject to any withdrawal delay periods mentioned below.

If you cash in your plan either fully or partially within the first five years, an early withdrawal charge may apply to the amount you receive. We will reduce your fund value by the early withdrawal charge. This means your cash in value may be less than the amount invested. This charge will be shown on your plan schedule. The minimum partial withdrawal is €350 after tax.

#### **Withdrawal delays:**

Sometimes we may need to delay withdrawals from your plan. Some of the reasons we may delay a withdrawal can include if:

- > Large numbers of customers want to put money in or take money out of the same fund at the same time.
- > There are practical problems in buying or selling the assets the fund is invested in.
- > The fund manager who is responsible for the investment of any part of the fund imposes a delay.
- > You invest in markets or funds with assets with significant time differences including trading or settlement time differences. An example of this is Asian markets.

Due to the high cost and time involved in buying or selling properties, a delay of this sort is most likely to happen if you are invested in a property fund (or a fund with a high proportion of property or property related assets). The length of any delay will depend on how long it takes us to buy or sell the assets in the fund. A significant delay would be likely to apply in this situation. This delay will be no more than 18 months.

Once you have told us that you want to make a withdrawal you cannot change your mind during any notice period. If a withdrawal is delayed, we will carry out the withdrawal based on unit prices at the end of the notice period. The delay period will be no longer than 18 months.

When there are more customers moving out of a fund than making new investments in it, or there are more customers making new investments than moving out of the fund, we may reduce the value of the units in the fund to reflect the percentage of the costs associated with buying and selling the assets of the fund. The reduction in the value of the affected assets will be different for each fund and is likely to be most significant for the proportion of any fund invested in property. The reduction for any part of the fund invested with fund managers may happen at a different time to the reduction for the rest of the fund.

**The value of your investment may go down as well as up. Therefore your cash-in value may be less than the payment you have made.**

### 3. What are the projected benefits under the policy

The Key Information Documents for this product are available to view at any time on [www.irishlife.ie/investments/key-information-documents](http://www.irishlife.ie/investments/key-information-documents). These documents are produced in accordance with the European Packaged Retail and Insurance-based Investment Products Directive. The Key Information Documents show examples of the amount you might get back under different scenarios, assuming an investment amount of €10,000 and using an example charging structure.

After you take out your policy we will send you a Customer Information Notice with a table of projected benefits under your policy. The projected values in this document will be calculated using an assumed level of growth and will be based on the amount you have invested and the specific charges that apply to your policy. They will therefore be different from the information provided in our Key Information Documents.



#### 4. What intermediary/sales remuneration is payable?

The Key Information Documents for this product show all the costs that could apply to your policy assuming an investment amount of €10,000 and using an example charging structure. The costs shown in the Key Information Documents include any amount we deduct to cover intermediary/sales remuneration.

After you take out your policy we will send you a Customer Information Notice with a table showing the intermediary/sales remuneration. The remuneration will be calculated using an assumed level of growth and will be based on the amount you have invested and the specific intermediary/sales remuneration that applies to your policy.

#### 5. Are the returns guaranteed and can the premium be reviewed?

**Any illustrations of future performance you receive are not guaranteed. They are neither minimum nor maximum amounts.** What you get back depends on how your investments grow. You could get back more or less than these projections. If you take a regular withdrawal, you should understand that the amount you withdraw could be greater than the growth on your investment. This means that the cash-in value of your investment could be lower than the amount you have invested.

##### **Amundi Protect 90 Fund**

The aim of the Amundi Protect 90 fund is to provide positive returns when markets are performing well and limit losses if markets fall.

The Amundi Protect 90 fund invests in a sub-fund of an Irish Collective Asset Vehicle (ICAV) set up by Amundi Ireland Limited. An ICAV is an Irish corporate vehicle designed for investment funds and is regulated by the Central Bank of Ireland. The investment performance of the Amundi Protect 90 fund will move in line with the investment performance of the sub-fund of the ICAV.

The ICAV will invest in a range of assets, mainly bonds, shares and cash. The assets held may change over time, as decided by Amundi Asset Management, who are the investment manager to the ICAV

Amundi SA provides 90% protection to the ICAV – this is assurance that the ICAV will never fall by more than 10% from the highest value achieved since the ICAV launch date August 2022.. The ICAV has an agreement with Amundi SA to provide the investment protection for five years from the launch date August 2022. There are limited circumstances where the protection provider may cease cover earlier, for example if there were a change in law that led to additional costs in providing the protection. If this happens, the protection provider will have to provide notice and the protection will still apply up to the point of termination. In the unlikely event that this occurs, we will keep you fully informed.

Any potential amount over the 90%, and any additional return, depends on future market performance and is uncertain.

Irish Life has an agreement with Amundi Asset Management, which provides Irish Life with access to the ICAV that the Amundi Protect 90 fund invests in. The ICAV has an agreement with Amundi SA to provide the investment protection, but Irish Life is not a direct party to that agreement.

If Amundi SA are unable to make up any shortfall in the ICAV, for example due to insolvency, this may mean that the ICAV is unable to pay Irish Life at least 90% of the highest price. This would mean that the value of your investment in the Amundi Protect 90 fund may fall below 90% of what you invested in the fund. The Amundi Protect 90 fund is not able to protect you from the risk that Amundi SA do not pay the full amount to Irish Life. Irish Life will not use any of its assets to make up any shortfall should this occur. If the ICAV is not able to pay you what is owed, you could lose your entire investment.

You do not have a contract with the ICAV or any Amundi entity.

### **Protected Consensus Markets Fund**

There is a protected price pledge in respect of any investment in the Protected Consensus Markets Fund. The aim of the protected price pledge is that the unit price of the Protected Consensus Markets Fund will not fall below 80% of its highest value.

The protected price pledge is provided to us by Deutsche Bank AG - referred to as Deutsche Bank below. Irish Life does not provide the protected price pledge.

The contract between Irish Life and Deutsche Bank is for the period up to 11 September 2025. Therefore the protected price pledge is designed to apply up to this date or until it is triggered, if this is earlier. We will negotiate with Deutsche Bank to try to extend this date but there is no guarantee that we will be successful. We will write to you on this. The contract may end before 11 September 2025 in certain circumstances. **In certain circumstances the Protected Price Pledge may be reduced or removed.**

**Please refer to your Protected Consensus Markets Fund booklet for full details.**

Irish Life does not provide the Protected Price Pledge on the Protected Consensus Markets Fund. **The Protected Price Pledge is provided to us by Deutsche Bank under the Protected Price Pledge.** Your contract is with us, Irish Life Assurance plc (Irish Life). Irish Life has a separate contract with Deutsche Bank to provide the Protected Price Pledge in relation to this fund. **Irish Life's commitment to you is to pass on the full amount it receives from Deutsche Bank in respect of your investment. Our commitment to you is restricted to the amount which we actually receive from Deutsche Bank.** No other assets of Irish Life will be used to meet these commitments. This means that if Deutsche Bank does not fulfil its obligations to us under the Protected Price Pledge, for whatever reason, of if the Protected Price Pledge has expired, then you may not receive the benefit of the Protected Price Pledge and the Protected Consensus Markets Fund unit price could fall below 80% of its highest ever value. You will however receive the actual value of the assets in the fund at that date. Deutsche Bank's obligations in respect of the Protected Price Pledge are restricted to its contract with Irish Life. You do not have a contract with Deutsche Bank and in no event will you be entitled to make a claim directly against Deutsche Bank under the Protected Price Pledge or in relation to Deutsche Bank's obligation to calculate what proportion of the Protected Consensus Markets Fund's performance is linked to the Consensus Markets Fund and the Protected Fund.

## 6. Can the policy be cancelled or amended by the insurer?

If the cost of administering your Signature 2 bond increases unexpectedly we may need to increase the charges on your plan.

Also we can alter or cancel your Signature 2 bond (or issue another investment in its place) if at any time it becomes impossible or impracticable to carry out any of the investment provisions because of a change in the law or other circumstances beyond our control. If we alter or cancel your Signature 2 bond (or issue another investment in its place), we will send a notice to your last known address explaining the change and your options.

## 7. Information on taxation issues

Any taxes or levies imposed by the government will be collected by Irish Life and passed directly to the Revenue Commissioners.

Under current Irish tax law (August 2022), tax is payable on any profit made on this plan. Any growth on your investment amount, including any amount we invest in excess of your investment amount, is considered as profit earned by you and so is subject to tax (where tax is applicable). The tax rate is currently 41%. We will pay you the after tax amount. If the plan is owned by a company the tax rate that applies may be different.

Tax is payable on your investment returns when

- > You make any withdrawal (full or partial) or take a regular withdrawal from your investment

- > You reach the 8th anniversary of your investment, and each subsequent 8th anniversary
- > You die or if the plan is owned by two people, when the last surviving owner dies
- > You transfer all or part of your investment to someone else. There are some exceptions to this however you must inform us if you transfer the investment.

The tax payable on each 8th anniversary will reduce the amount invested in the fund from that date onwards. Where tax is deducted from your fund on each 8th anniversary, this tax can be offset against any tax that is payable on a subsequent withdrawal.

Irish Tax legislation means Irish Life must deduct the correct amount of tax payable. Irish Life retains absolute discretion to determine, in accordance with all relevant legislation and guidelines, its application and interpretation, the tax treatment of this investment.

In some circumstances, additional tax may be due after death. For example, if the investment death benefit is paid to your estate, your beneficiaries may have to pay inheritance tax. There is no inheritance tax due on an inheritance between a married couple or registered civil partners. In certain circumstances inheritance tax due may be reduced by any tax paid on a death under this investment.

If payments are made by anyone other than the legal owner of the investment, for example from a company or business account, there may be other tax implications.

Please contact your Financial Adviser or Financial Broker or Irish Life if you do not fully understand the likely tax treatment of any benefits payable in connection with your Signature 2 investment.

We recommend that you seek independent tax advice in respect of your own specific circumstances

### **Funds investing in overseas property or other overseas assets**

Some funds may invest wholly or partly in property or other assets outside of Ireland. Under current UK tax law, income from rent received on UK property investments is subject to tax, after certain expenses and interest payments. This tax will be taken from the fund and reflected in the fund's value. Property held directly by Irish Life will not be subject to tax.

For any investments in overseas property, tax will be paid on any profit from rent if this is required by the tax rules of the relevant country. In some instances, depending on the tax rules of the country, capital gains tax may also be due on any growth in the value of your plan. Any tax due will be taken from the fund and be reflected in the fund's value.

For any investments in overseas assets, tax will be deducted on income or gains if this is required by the domestic tax rules of the relevant country. In some instances, withholding or other underlying taxes may apply, depending on the domestic tax rules of the relevant country.

Any tax due will be deducted from the fund and thus reflected in the fund performance. If tax legislation and practice changes during the term, this will be reflected in the fund value.

This information is based on current tax law, which could change in the future.

## **8. Additional information in relation to your policy**

### **What are the benefits and options provided under this investment?**

Signature 2 Bond is an investment plan which aims to meet your medium to long term investment requirements. In addition to making your initial investment, you can top up your Signature 2 bond at any time, if it is at least €1,000. In some circumstances we may decline this additional payment but we will tell you why.

### **Cashing in all or part of your investment**

You may cash in your investment in full or in part at any time. However, sometimes we may delay partial or total withdrawals (please see Section 2).

You may withdraw part of your investment at any time but the minimum amount is €350, after deduction of any exit tax due. The gross value of your investment after you have made a withdrawal must be at least €5,000.

If you take your money out we will pay you the full fund value, less any tax that may be due. The cash in value you receive will be based on the value of your units in the fund at the end of any notice period.

However, if you want to cash in your investment less than five years after putting the money in, we may reduce your fund value by taking off an 'early-withdrawal' charge where this charge applies to your investment. If this charge applies it will be shown in your plan schedule.

This charge is a percentage of your fund value which depends on the number of years (or part of a year) between the date that you take your money out and the fifth anniversary of the date you put it in. This means that if you have made extra investments, you may have different early-withdrawal charges on different parts of your fund value. We don't make this charge if you cancel during the cooling-off period which we refer to in the introduction.

Also, if we have increased the investment factor on your initial investment or any extra investment (this is shown separately on your schedule if it applies as an increase in your investment factor) and you cash-in your fund or part of your fund before the fifth anniversary of the date of your initial investment or any extra investment, an early withdrawal charge will apply. This charge will equal the percentage we have increased your investment factor by. So if we have increased your investment factor by 1%, an early withdrawal charge of 1% will apply. This is in addition to any other early withdrawal charge that may apply as outlined above.

### **Switching funds**

You may, at any time, switch some or all of your money from one Signature 2 fund to another by contacting us. We don't charge for this service, the value of your investment will be the same immediately before and immediately after the switch. However, it is important to research the funds before switching as funds have different levels of risk and potential return and they may also have different yearly fund charges.

There may be delays in switching funds in some circumstances. These are described in the withdrawal delay paragraph in section 2.

### **Regular Withdrawal**

You may ask to receive a regular withdrawal from your fund. We will pay you this withdrawal as if you were cashing in part of your investment on each payment date i.e. we will reduce the value of your investment by the amount we pay you plus any exit tax due in respect of this withdrawal.

It is important to remember that if the regular withdrawal amount you take is higher than the rate of growth on the fund that the value of your investment will reduce.

### **Death Benefit**

If you die while the investment is in force (or, for a joint life case, when the second of the investors die), we will pay 100.1% of the value of your fund, less the appropriate tax.

### **What is the term of the contract?**

There is no specified term to your Signature 2 bond. It is an open-ended investment plan and will remain in place while you are alive until you decide to end it.

### **Are there any circumstances under which the plan may be ended?**

Your Signature 2 bond may be ended if, following a partial withdrawal, the value of your investment is less than €5,000

### **How are the payments invested?**

Signature 2 bond is a unit-linked investment plan. In return for your money we allocate units to your plan from each of your chosen funds shown on your plan schedule. The value of your investment is linked to the value of these units. The value of a unit



may go down as well as up over time, depending on how the underlying assets perform.

You do not own the units. Unit-linking is simply a method of working out the value of your investment at any date. The value of your investment at any date will be equal to the total of the number of units allocated to your investment from each fund multiplied by the unit price for units of that fund on that date. The value of your investment will therefore go down as well as up over time as the unit prices change to reflect the value of the underlying assets.

The underlying assets in the fund may be used for the purpose of securities lending in order to earn additional return for the fund. While securities lending increases the level of risk within a fund, it also provides an opportunity to increase the investment return. Where a fund manager engages in securities lending, they may keep some or all of the revenue from this activity for themselves. Securities lending involves the lending of some assets of the fund to selected financial institutions. Whilst the objective is to enhance returns to the fund, in certain circumstances the fund could suffer a loss if the financial institution(s) encountered financial difficulties.

### **Variable charges**

Funds are administered at an overall level by Irish Life. For some funds, a part or all of the assets are managed by companies (fund managers) other than Irish Life. There are charges taken from these funds by both Irish Life and these fund managers.

The fund managers take their costs and charges from the assets they manage. These charges are reflected in how the funds perform.

The level of the charges as a percentage of the overall fund can vary for several reasons.

- > The charges will vary according to the proportion of the fund invested in each of the underlying funds and the specific charges for these funds. The underlying funds may also change in the future and different charges for the new funds may lead to overall fund charge changing.
- > The costs associated with managing a fund may vary and change over time. These costs include, for example, licence fee where funds track a particular index, legal, accounting and marketing costs.
- > Some funds borrow to increase the amount of assets that the funds invest in. Borrowing increases the potential of achieving improved returns if the assets perform well. However it also increases the level of risk of the investment. The fund managers' charges in relation to investments are based on the total value of the assets held including any borrowings made rather than on the funds they manage. The level of these charges as a percentage of the funds managed will depend on the amount of borrowing relative to the value of the assets.

If the level of borrowing increases relative to the value of assets, then the level of charges as a percentage of funds managed would increase. For example, a significant fall in asset values could result in a significant increase in the average level of this charge as a percentage of funds managed. This is because a fall in asset values means that the amounts borrowed would represent a higher proportion of the fund value. Equally, if the level of borrowing reduces relative to the value of assets, then the level of charges as

a percentage of funds managed would also reduce. For example, a significant rise in asset values could result in a significant decrease in the average level of this charge as a percentage of funds managed. This is because a rise in asset values means that the amounts borrowed would represent

If the level of borrowing increases relative to the value of assets, then the level of charges as a percentage of funds managed would increase. For example, a significant fall in asset values could result in a significant increase in the average level of this charge as a percentage of funds managed. This is because a fall in asset values means that the amounts borrowed would represent a higher proportion of the fund value.

Equally, if the level of borrowing reduces relative to the value of assets, then the level of charges as a percentage of funds managed would also reduce. For example, a significant rise in asset values could result in a significant decrease in the average level of this charge as a percentage of funds managed. This is because a rise in asset values means that the amounts borrowed would represent a lower proportion of the fund value.

The charge could also vary if the fund manager receives an incentive fee when they achieve positive investment returns on the funds they manage.

The actual level of the fund managers' charges may be higher or lower than this depending on the factors outlined above.

**Your Fund Guide or Product Booklet contains details on all fund charges, including an example of the average fund charge for funds with variable charges, based on certain underlying fund mixes.**

### **Is there an opportunity to change your mind?**

When your Welcome Pack is issued, you will have an opportunity to cancel the plan if you are not satisfied that the benefits meet your needs. You may do this by writing to the Customer Services Team at Irish Life within 30 days of the date we send you the details of your investment. When the plan is cancelled all benefits will cease and Irish Life will refund your investment, less any fall in value due to market fluctuations.

### **Law applicable to your plan**

Irish Law governs the investment and the Irish Courts are the only courts that are entitled to settle disputes

### **What to do if you are not happy or have any questions?**

If for any reason you feel that this plan is not right for you, or if you have any questions, you should contact Irish Life Customer Service Team, Lower Abbey Street, Dublin 1 who will deal with your enquiry.

Our Customer Service Team also operate an internal complaints procedure and any complaints you may have will, in the first instance, be fully reviewed by them. If you feel we have not dealt fairly with your complaint, you should contact:

Financial Services and Pensions Ombudsman,  
Lincoln House,  
Lincoln Place,  
Dublin 2,  
D02 VH29.

**Tel:** (01) 567 7000

**Email:** [info@fspo.ie](mailto:info@fspo.ie)

**Website:** [www.fspo.ie](http://www.fspo.ie)

## B. Information on service fee

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There are no charges payable to Irish Life other than those set out in your table of benefits and charges and in your Terms and Conditions booklet

## C. Information about the insurer/ insurance intermediary/sales employee

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### Insurer

Signature 2 bond is provided by Irish Life Assurance plc, a company authorised in Ireland. Irish Life Assurance plc is regulated by the Central Bank of Ireland. You can contact us at Irish Life Centre, Lower Abbey Street, Dublin 1, by telephone at 01 704 1010, by fax at 01 704 1900, and by e-mail at [customerservice@irishlife.ie](mailto:customerservice@irishlife.ie). In the interest of Customer Service we will record and monitor calls.

### Insurance Intermediary / Sales Employee

The sales adviser should insert details of their name, legal status, their address for correspondence and a contact telephone number/fax number or e-mail address and where relevant the companies with whom agencies are held.

No delegated or binding authority is granted by Irish Life to your financial adviser in relation to underwriting, claims handling or claims settlement.

## D. Information to be supplied to the policyholder during the term of the insurance contract

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We at Irish Life are obliged by law to tell you if any of the following events occurs during the term of your contract:

- > we change our name;
- > our legal status changes;
- > our head office address changes;
- > an alteration is made to any term of the contract which results in a change to the information given in paragraph A(8) of this document.











## Contact us

**Phone** 01 704 1010  
8am to 8pm Monday to Thursday  
10am to 6pm on Fridays  
9am to 1pm on Saturdays

**Fax** 01 704 1900

**Email** [customerservice@irishlife.ie](mailto:customerservice@irishlife.ie)

**Website** [www.irishlife.ie](http://www.irishlife.ie)

**Write to** Irish Life Assurance plc, Irish Life Centre, Lower Abbey Street, Dublin 1.

Irish Life Assurance plc is regulated by the Central Bank of Ireland..

In the interest of customer service we will monitor calls.

Irish Life Assurance plc, Registered in Ireland number 152576, VAT number 9F55923G.